Heritage Conservation Grant 2024/25

Overview

The Heritage Conservation Grants are designed to support physical conservation works, documentation and professional heritage advice relating to the conservation of heritage-protected places. Work funded through the Heritage Conservation Grants enhances the public realm, maintains and enables use of heritage-protected places, and develops community understanding about the importance of heritage conservation.

Funding Available

This program is divided into two streams:

Heritage Advice and Documentation

Heritage Conservation Works

Funding available

Funding of up to \$15,000 ex GST or up to 75% of the total documentation and professional fees, whichever is the lesser amount.

Matched grant funding of up to \$25,000 ex GST or up to 50% of the total project cost, whichever is the lesser amount.

Types of projects

- The preparation of conservation management plans;
- Advice and technical documents by a qualified heritage professional; or
- Plans, specifications and other heritage documentation to guide the future conservation of the heritage-protected place.
- Elements of a place which are of heritage value;
- Work that ensures the structural integrity of the place; or
- Reinstatement of the places heritage fabric, where there is physical or archival evidence.

Examples of works that may be funded include, but are not limited to:

- Restoration of facades, tuck-pointing and re-pointing;
- Repairs to original detailing and heritage fabric;
- Verandah restoration;
- Re-roofing and guttering with matching original materials; and
- External paint and render removal.

Key Dates

Applications Open: 2 September 2024

Application Deadline: 3 December 2024, 4pm AWST

Notification of Decision: 3 March 2024

Project Completion: No later than 1 September 2026

Documentation Required

You will be required to provide the following documentation within this application:

1. **Evidence of how you will pay for the project** if the grant application is approved i.e., a bank statement.

2. Evidence of property ownership such as a deed of title.

3.

For *Heritage Advice and Documentation*, a **Project Scope** including:- Descriptions, objectives, and program for deliveryorFor *Heritage Conservation Works*, a **Project Scope** including:- Plans, elevations, sections and where appropriate, large-scale details;- A succinct current property condition report, including photographs;- Details of materials and conservation methodology;- Professional advice and documentation previously obtained (if applicable)- Itemised budget and detailed program for the works

4. **Minimum of one written quote** to outline the scope of works to be completed, demonstrate that the project budget is realistic, and evidence that suitably qualified heritage professionals are being engaged.

5. For physical *Heritage Conservation Works*, **Evidence that permits, approvals, licenses, etc.,** have been investigated or are obtained, demonstrating applicant has a clear understanding of the requirements involved.

Where relevant, the following documents may also be required:

- Building & Public Liability Insurance, and/or Professional Indemnity Insurance.
- Applications from trustees acting on behalf of trusts are required to provide a copy of their **trust deeds** to City of Perth.
- Where an authorised agent is completing the application on behalf of the property owner(s), written evidence confirming they have authority to act on their behalf. This could include a **Letter of Authority**, Power of Attorney or Company Statement/Extract.
- Applications by or on behalf of an owner or group of owners within a strata title or community title building must provide evidence of approval by the Strata Council or the Community Corporation in line with the Strata Titles Act 1985 or Community Titles Act 2018.

Declaration

* indicates a required field

Eligibility

Please note the Eligibility Criteria for the Heritage Conservation Grant program before starting your application - see the Heritage Conservation Grant Guidelines on the <u>Sponsorship & Grants</u> page on the <u>City of Perth</u> website.

To be eligible to receive a grant from the City, the following eligibility criteria applies:

• Property must be a Heritage-protected place, including places identified within a Heritage Area as outlined in the City of Perth – <u>City Planning Scheme No.2 Heritage List</u>;

- The applicant must be the registered owner of the property and a rate payer in the City of Perth (an application can be made on behalf of a registered owner by an authorised agent noting that the City reserves the right to qualify this);
- For physical works, the applicant can demonstrate appropriate permits, approvals, licenses, etc. have been investigated or have already been obtained for the proposed project with the relevant authorities, including and not limited to the City's planning, building, health and heritage departments;
- The applicant must demonstrate the capacity to fund the entire project up front, noting that this funding is paid upon completion of the project;
- For strata or community title properties the applicant must have relevant approvals from owners that have been secured in line with the *Strata Titles Act 1985* or *Community Titles Act 2018*;
- Any encumbrances must be declared. For works resulting from an insurancce claim, grants are for conservation works not covered by the insurance; and
- The application must be submitted prior to the project commencement date.

The City will not consider applications from:

- Individual owners within a strata or community title property that do not have relevant approvals of the strata company or community title holders in line with the *Strata Titles Act 1985* or *Community Titles Act 2018*;
- Commonwealth or State Government Departments;
- A political party;
- An applicant that (in the City of Perth's opinion) supports, promotes or facilitates violence, intolerance or discrimination;
- An employee or Elected Member of the City, or their immediate family members;
- An applicant that has outstanding debts to the City;
- An applicant who is in legal conflict with the City;
- An applicant that has failed to provide satisfactory acquittal reporting for any previous City funding;
- An applicant that has already received City funding (including in-kind) for the same project;
- An applicant that has already applied for City funding (including in-kind) for the same Heritage Conservation project and been refused;
- An applicant that conducts themselves in a way the City of Perth considers to be injurious or prejudicial;
- Properties that are non-rateable, rates exempt or properties that will cease to be rateable after completion of the Heritage Conservation works; and
- Retrospective applications for Heritage Conservation works that have already been completed.

The City will **not** consider applications for the following projects or project expenses:

- Projects where the City of Perth consider the primary purpose to be political;
- Projects that the City of Perth consider denigrate or exclude parts of the community or have an adverse effect on public health, safety, the environment or heritage;
- Projects that request reimbursement of funds already spent;
- Projects that are for debt reduction or operational deficits;
- Project legal expenses;
- More than one application relating to a single place;
- General building maintenance that is not dependent on heritage status, such as internal repainting or termite treatment;
- Works or documentation unrelated to the place's cultural heritage values or the conservation of heritage fabric, such as installation of security devices;

- The cost of an owner's labour; and
- New additions, extensions and major redevelopment of the building.

The City will not support recurrent operational funding, including, but not limited to wages, salaries, or administrative overheads. Further details on eligibility and requirements can be found in the <u>City's Sponsorship and Grants Policy</u>. The applicant must review the Policy prior to submitting an application for funding and, to the extent of any inconsistency, the Policy takes precedence over this document.

If you have any questions please contact a City of Perth Sponsorship Officer on 08 9461 3333.

I confirm that I have read and understood the Eligibility Criteria before proceeding with the application $\ensuremath{^*}$

○ I confirm

Please note, before you commence your application you are required to speak with a City Sponsorship Officer to ensure your project is eligible and aligned with the program.

A City Officer is available to provide feedback and answer any questions you may have about the application process prior to submitting. Once your application is submitted no further assistance can be provided.

I confirm that I have spoken to a City of Perth Sponsorship Officer about my event and application *

○ I confirm

Which Sponsorship Officer at the City of Perth have you discussed your application with? *

Please list any other City of Perth officers you have spoken to regarding your application

Applicant Details

* indicates a required field

Definition of Applicant

Definition of 'Applicant': the party that makes an application, including its officers, directors, employees, an auspice of an applicant, an agent, or any individual who represents, acts on behalf of, or in the interests of, the applicant.

For the purpose of this application, you will be asked to provide the details of the applicant entity and the responsible contact person.

Applicant Entity

Definition: the organisation or individual (Property Owner) who will enter into an agreement with the City of Perth and funds will be paid to.

Applicant Entity *

○ Individual
 ○ Organisation
 Organisation Name

Title	First Name	Last Name

Make sure you provide the same name that is listed in official documentation such as with the ABR, ACNC or ATO.

O No

Do you have an Australian Business Number (ABN)? *

⊖ Yes

Applicant Entity ABN *

The ABN provided will be used to look up the following information. Click Lookup above to check that you have entered the ABN correctly.

Information from the Australian Business Register			
ABN			
Entity name			
ABN status			
Entity type			
Goods & Services Tax (GST)			
DGR Endorsed			
ATO Charity Type	More information		
ACNC Registration			
Tax Concessions			
Main business location			

Must be an ABN.

Applicant Contact

Definition: the person completing this form and will be responsible for communicating with the City of Perth during the application and assessment process.

Who is completing this application form? *

Property Owner, Strata Member, Council of Owners Member, Board Member or similar, who is directly associated with the 'applicant' (organisation which owns the property)
 Authorised Agent, such as a Strata Manager, contracted Project Manager, Heritage Architect or similar

Applicant Contact Details

Applicant Contact * First Name

Title

Last Name

This contact will be the person the City will correspond with regarding the application process

Applicant contact number * Applicant contact email * Must be an email address.

Relationship to the Property *

The applicant must be the registered proprietor of the Property and a ratepayer in the City of Perth. An application can be made on behalf of a registered proprietor by an authorised agent of that registered proprietor noting the City reserves the right to qualify this.

Authorised Agent Details

As this application is being completed by an external party from the applicant organisation such as a Strata Manager, or Heritage Architect, the following detail is required:

Authorised Agent Organisation *

Organisation Name

ABN of Authorised Agent Organisation *

The ABN provided will be used to look up the following information. Click Lookup above to check that you have entered the ABN correctly.

Information from the Australian Busine	ss Register
ABN	
Entity name	
ABN status	
Entity type	
Goods & Services Tax (GST)	
DGR Endorsed	
ATO Charity Type M	ore information
ACNC Registration	
Tax Concessions	

Main business location Must be an ABN. Authorised Agent Address * Address Authorised Agent Contact * Title First Name Last Name This contact will be the person the City will correspond with regarding the application process Position in organisation * Authorised Agent contact number * Authorised Agent contact email * Must be an email address.

Please upload documented evidence provided by the applicant authorising the agent to complete this application on their behalf * Attach a file:

If the applicant is not the property owner, evidence that the applicant has the proper authority to act on behalf of the property owner must be provided. Where the applicant is representing a property owner, or group of property, the applicant must provide their legal authorisation. Examples of this authorisation include 1) Letter of Authority (must be on company letterhead); or 2) Power of Attorney; or 3) Company Statement/Extract.

Required Documentation

The following documentation is required from all applicants in this program

Upload evidence of Property Ownership/Title * Attach a file:

Applicants are required to provide a Certificate of Title or Title Deed

A financial statement or similar to demonstrate financial viability and evidence the capacity to fund the entire project up front * Attach a file:

This could include an annual financial statement, bank account statement or similar.

Applicants operating as a trust are requested to provide the Trust Deed Attach a file:

Successful applicants will be required to provide evidence of appropriate insurances at the time of agreement execution $\ensuremath{^*}$

- Provide now (attach below)
- \bigcirc $\,$ If successful, will be provided at time of agreement execution

Required for works: Building & Public Liability Insurance

Required for advice & documentation: Professional Indemnity Insurance

Please provide evidence of appropriate insurances * Attach a file:

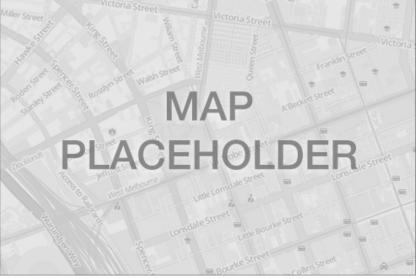
Key Project Details

* indicates a required field

Property Details

Property name *

Project address Address



Any, but at least one field is required.

Heritage status *

- □ Property is listed as a heritage-protected place on the State Heritage Register
- □ Property is listed as a heritage-protected place on the City of Perth Heritage List
- □ Property is within a City of Perth Heritage Area

Select all those that apply.

Please select the applicable Property Title type from the below: *

- Green Title
- Purple Title
- Strata Title

For more information on 'Titles' visit reiwa.com.au

Strata or Community Title

Applications by or on behalf of an owner of group of owners within a strata title or community title building must provide evidence of approval by the Strata Council or the Community Corporation in line with the Strata Titles Act 1985 or Community Titles Act 2018.

Please upload the relevant approvals below: *

Attach a file:

Council of Owners Approval, Strata Approval or similar

Project Details

Project name *

Word count: Must be no more than 10 words. Your title should be short but descriptive

Which program stream are you applying for *

- Heritage Advice and Documentation
- Heritage Conservation Works

Total funding request

\$

This amount will be calculated from responses later in the application form

Project start date *

Project end date *

Heritage Advice and Documentation

Applicants may apply for funding of up to \$15,000 or up to 75% of the total documentation and professional fees, whichever is the lesser amount for the following:

- The preparation of conservation management plans;
- Advice and technical documents by a qualified heritage professional; or
- Plans, specifications and other heritage documentation to guide the future conservation of the heritage-protected place.

Please select the purpose of the application from the below options: *

- □ Preparation of conservation management plans
- □ Advice and technical documents by a qualified heritage professional
- Plans, specifications and other heritage documentation to guide the future conservation of the heritage-projected place

Applicant may select more than one. Noting maximum funding, \$15,000 ex GST or 75% of the total project costs.

Heritage Conservation Works

Applicants may apply for matched funding of up to \$25,000 or up to 50% of the project cost, whichever is the lesser amount. Funding is available for:

- Elements of a place which are of heritage value;
- Work that ensures the structural integrity of the place; or
- Reinstatement of the place's heritage fabric, where there is physical or archival evidence.

Examples of works that may be funded include, but are not limited to:

- Restoration of facades, tuck-pointing and re pointing;
- Repairs to original detailing and heritage fabric;
- Verandah restoration;
- Re-roofing and guttering with matching original materials; and
- External paint and render removal.

Please select the purpose of the application from the below options: *

Elements of a place which are of heritage value

$\hfill\square$ Work that ensures the structural integrity of the place

□ Reinstatement of the place's heritage fabric, where there is physical or archival evidence

Applicant may select more than one. Noting maximum funding, \$25,000 ex GST or 50% of the total project costs.

Heritage Advice and Documentation

* indicates a required field

Professional Heritage Advice and Documentation

Professional heritage advice and documentation must be from a suitably qualified heritage professional.

Professional documentation is a requirement for conservation works over \$10,000 unless exempt by Council.

Heritage Professional Contact Details *

 Individual Organisation Name 		 Organisation 	
Title	First Name	Last Name	

Address *

Address

ABN *

The ABN provided will be used to look up the following information. Click Lookup above to check that you have entered the ABN correctly.

Information from the Australian Bus	iness Register
ABN	
Entity name	
ABN status	
Entity type	
Goods & Services Tax (GST)	
DGR Endorsed	
ATO Charity Type	More information
ACNC Registration	
Tax Concessions	
Main business location	

Must be an ABN.

Phone Number *

Must be an Australian phone number.

Email *

Must be an email address.

Website

Must be a URL.

Project Scope

In your response below, consider including the following:

- Describe the project and its significance
- Identify key objectives to be achieved
- Reference any standards, guidelines, or best practice heritage conservation principles you will follow
- Identify key phases, milestones and deliverables
- List the key personnel involved and their qualifications
- Describe the expected results and long-term benefits/goals
- Detail how results of advice and documentation will be communicated to stakeholders

Outline the scope of works: *



Provide any relevant supporting documentation. Include any previously obtained heritage/building documentation:

Attach a file:

Project Plan, Conservation Management Plan, Property Condition Report, Heritage Impact Statement, etc.

Heritage Conservation Works

* indicates a required field

Applications for conservation works must include:

• Plans, elevations, sections and where appropriate, large-scale details;

- A succinct current property condition report, including photographs;
- Details of materials and conservation methodology;
- Professional advice and documentation previously obtained (if applicable);
- Detailed program for the works;
- A minimum of one written quote;
- Itemised budget and detailed program for the works; and
- Evidence that permits, approvals, licenses, etc., have been investigated or are obtained, demonstrating applicant has a clear understanding of the requirements involved.

Has the applicant or property owner consulted with a Heritage Professional? *

- ⊖ Yes
- O No

Details of Heritage Professional previously consulted: *

Please include the name of the Heritage Professional and the work undertaken.

Project Plans and Scope

Within your responses below, consider if you have addressed the following:

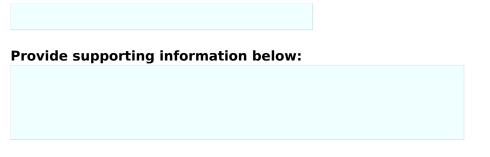
- Describe the project and its significance
- Identify key objectives to be achieved
- Reference any standards, guidelines, or best practice heritage conservation principles you will follow
- Identify key phases, milestones and deliverables
- List the key personnel involved and their qualifications
- Describe the expected results and long-term benefits/goals

Project description *

Plans, elevations, sections and where appropriate, large-scale details * Attach a file:

Succinct property condition report & photographs * Attach a file:

Professional advice and documentation previously obtained (if applicable) Attach a file:



Permits, Approvals and Licenses

Funding is subject to the applicant obtaining all relevant permits and approvals. The provision of the grant does not replace the requirements and processes for development, planning, building, health and heritage approvals. All relevant approvals and permits must be gained outside of the grant process and will require engagement with the relevant City departments.

Contact the City's Development Approvals Team to discuss **(08) 9461 3352** or **planning@cityofperth.wa.gov.au**

What relevant approval applications have been been? *

O Applications for the relevant approvals/permits have been made

O Additional approvals/permits are required for my activity but have not been submitted yet

• Additional approvals/permits are NOT required for my activity

Provide evidence that relevant approvals have been investigated or are in progress e.g. evidence of permits such as obstruction permits, approvals, licenses, email correspondence, confirmation of application submissions etc where applicable. *

Attach a file:

Provide any further information regarding approvals and permits required for your project:

Applicants may provide further detail on meetings, phone calls or provide context on the attachments for this section.

Assessment Criteria

* indicates a required field

Essential Criteria

Eligible applicants for Heritage Conservation Grants will be assessed against the extent to which the application can address the following criteria:

1. How does the project address a critical or emerging need of the place to:

- maintain the integrity of the building; or
- restore or maintain the condition of the original heritage fabric; and/or
- enhance the potential occupancy and activation of the place?

Response Q1: *

Provide clear justification and need for the project, the issues the project seeks to address

2. How will the project contribute to the conservation of elements of places that are publicly accessible, or that are visible from the public realm, or are of high social value to the community?

Response Q2: *			

Applicants will also be assessed on the following questions based on information provided throughout the application:

Does the project comply with best practice heritage conservation, including compliance with a place's Conservation Management Plan (where applicable)?
Is the project plan and budget achievable, and does it demonstrate value for money?

Financial Detail

* indicates a required field

Funding Request and Supplier Quotes

For *Heritage Advice and Documentation*, funding of up to \$15,000 ex GST or up to 75% of the total documentation and professional fees, whichever is the lesser amount.

Total funding requested *

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Must be a dollar amount.
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Supplier quote(s) * Attach a file:

Applicants must include a minimum of one written quote.

Funding Request and Supplier Quotes

For *Heritage Conservation Works*, funding of up to \$25,000 ex GST or up to 50% of the total documentation and professional fees, whichever is the lesser amount.

Total funding requested *

Must be a dollar amount.

Supplier quote(s) *

Attach a file:

Applicants must include a minimum of one written quote.

Budget

What is the total cost of your project? *

\$ What is the total budgeted cost of your project?

Please provide a detailed event budget including projected income and expenditure.

The budget should include details of other funding that you have applied for and whether it has been confirmed or not. All amounts should be **GST exclusive**.

Please select whether you would like to upload the project budget or complete the budget table within this form *

○ Upload budget

○ Complete budget within form

Form Budget (GST exclusive)

Please provide a detailed event budget by completing the income and expenditure tables below or uploading a budget worksheet.

The event budget is to include details of other funding that you have applied for, whether it has been confirmed or not. All amounts should be **GST exclusive**.

Provide clear descriptions for each budget item in the 'Income' and 'Expenditure' columns, Examples of income could include 'other grant', 'business/personal savings', 'business/ personal loan'. Examples of expenses could include 'heritage architect fees', 'paint and render removal', 'timber restoration', etc.

Your budget **MUST** be accurate and **does not have to balance income and expenditure**. Please **do not add commas** to figures – e.g. type \$1000 not \$1,000 – this will ensure your figures for each table total correctly. You must include all potential or secured sponsorship or grants within the income table.

Please add additional lines if required.

Income Description	Expenditure Description	\$
City of Perth grant	\$	\$
	\$	\$
	\$	\$
	\$	\$

Heritage Conservation Grant Application Form 2024/25 Form Preview

Total Income Amount *

\$

This number/amount is calculated.

Total Expenditure Amount *
\$
This number/amount is
calculated.

Total	Profit *
\$	
This	number/amount

This number/amount is calculated.

Upload Budget

You may choose to upload a budget from your accounting system here * Attach a file:

Max file size 5MB

Previous City of Perth Funding

Has the applicant previously received funding from the City of Perth? * $_{\bigcirc}$ Yes $_{\bigcirc}$ No

Please detail all previous grants, sponsorship or in-kind support received by this applicant from the City of Perth for this event or other projects in the previous **five years**.

Please add additional lines if required.

Financial Year	Program/Event	Amount
		Must be a dollar amount.
		\$
		\$
		\$

Disclosures

* indicates a required field

The applicant must also disclose the following information:

Are you aware of any established relationships between the applicant (e.g., property owner, or owner representative, managing agent or lessee) and all quote providers? *

O Yes

⊖ No

Please provide details on the nature of the relationship/s:

Has any other funding been sought or received from the City or any other funding body for this project? *

Please provide details on funding that's been sought or received: *

Have any development-based incentives received for the Property? * O Yes O No

Please provide details on the development-based incentives received: *

Applicants must declare any encumbrances. For works resulting from an insurance claim, grants are for conservation works not covered by the insurance.

- No encumbrances to declare
- Yes, there are encumbrances or claims to declare

Provide details of any encumbrances or claims against the property: *

Certification and Feedback

* indicates a required field

Privacy Notice

City of Perth pledges to respect and uphold your rights to privacy protection under the <u>Australian Privacy Principles</u> (APPs) as established under the *Privacy Act 1988* and amended by the *Privacy Amendment (Enhancing Privacy Protection) Act 2012.* To view our privacy statement, <u>click here</u>

Confidential Information

Please note that the City of Perth must comply with the *State Records Act 2000* (WA), *Local Government Act 1995* (WA) and other relevant legislation and regulations.

An assessment of your application will form part of the decision recommendation report which may be subject to Freedom of Information (FOI) requests. Successful applicants may be listed on the City's website.

Commercial-in-Confidence

If you have included any confidential information as part of your application, please make this known to the Sponsorship Officer so that this information can be treated as Commercialin-Confidence.

I agree to these requirements

⊖ Yes

Conditions of Funding

City of Perth Sponsorship and Grants agreement

Successful applicants will be required to accept the terms and conditions of the funding as outlined in the City of Perth's Sponsorship and Grants agreement. The Sponsorship and Grants agreement is a standard legal document and amendments can not be made to the terms and conditions.

Please follow the links to view the standard City of Perth <u>Sponsorship Agreement</u> or <u>Grant</u> <u>Agreement</u> templates.

I agree and understand that amendments can not be made to the standard agreement *

○ I agree to the terms of the City template. ○ I do not agree to the terms of the

I do not agree to the terms of the
 City template and list below the changes
 requested

Provide detail on the requested amendments to the City of Perth Sponsorship or Grants Agreement template *

Sponsorship and Grants Acquittal

Successful applicants will be required to acquit the project for which they have been funded.

The information within the application will be used to inform the acquittal process and the success of the project.

If successful, the applicant agrees to submit the acquittal by the determined due date. An applicant will not be eligible for future funding if they have failed to provide satisfactory acquittal reporting for any previous City funding.

I agree to these requirements *

⊖ Yes

Lobbying of Elected Members and Administrative Staff

Applications or anyone representing the interests of applicants must not lobby or seek to influence the decision-making of Elected Members and administrative staff. If, during the period between submitting a funding application and a determination by Council or the CEO, an applicant or any member of the public seeks to lobby any Elected Member or administrative staff, or attempts to provide additional information, either directly or indirectly, on any matter relating to the funding application, the person/organisation will be disqualified and the sponsorship application excluded from being considered for approval.

In the event supplementary information is requested this will be communicated by your Sponsorship Officer directly.

I agree to these requirements *

⊖ Yes

Applicant Certification

This section must be completed by an appropriately authorised person on behalf of the applicant organisation (may be different to the contact person listed earlier in this application form). The City of Perth may contact this person to certify the contents of the application.

I certify that to the best of my knowledge the statements made within this application are true and correct, and I understand that if the applicant organisation is approved for this funding, we will be required to accept the terms and conditions of the funding as outlined in the letter of approval and or agreement.

I agree and certify this application *	⊖ Yes			
Certification Contact *	Title	First Name	Last Name	
Contact Position *				
Primary Phone Number *				
Primary Email *				

Application Feedback

You are nearing the end of the application process. Before you review your application and click the **SUBMIT** button please take a few minutes to provide some feedback to the City of Perth Sponsorship team so we can continually improve our application form and process.

How did you hear about this funding program? *

- □ Previous recipient
- □ City of Perth website
- □ City of Perth social media (Facebook,
- Twitter, LinkedIn)
- □ City of Perth newsletter

□ Industry forum or publication

□ Advertising

□ Referral/word of mouth

□ Internet search

 \Box City of Perth event

Please indicate how you found the online application process *

- Very easy
- ⊖ Easy
- Neutral
- Difficult
- Very Difficult

How many minutes in total did it take you to complete this application? *

Must be a number. Estimate in minutes i.e. 1 hour = 60 minutes

Please provide the City of Perth with your suggestions about any improvements and/or additions to the application process/form that you think we need to consider

