Heritage Conservation Grant 2024/25

Overview

The Heritage Conservation Grants are designed to support physical conservation works, documentation and professional heritage advice relating to the conservation of heritage-protected places. Work funded through the Heritage Conservation Grants enhances the public realm, maintains and enables use of heritage-protected places, and develops community understanding about the importance of heritage conservation.

Funding Available

This program is divided into two streams:

Heritage Advice and Documentation

Heritage Conservation Works

Funding available

Funding of up to \$15,000 ex GST or up to 75% of the total documentation and professional fees, whichever is the lesser amount.

Matched grant funding of up to \$25,000 ex GST or up to 50% of the total project cost, whichever is the lesser amount.

Types of projects

- The preparation of conservation management plans;
- Advice and technical documents by a qualified heritage professional; or
- Plans, specifications and other heritage documentation to guide the future conservation of the heritage-protected place.
- Elements of a place which are of heritage value;
- Work that ensures the structural integrity of the place; or
- Reinstatement of the places heritage fabric, where there is physical or archival evidence.

Examples of works that may be funded include, but are not limited to:

- Restoration of facades, tuck-pointing and re-pointing;
- Repairs to original detailing and heritage fabric;
- Verandah restoration;
- Re-roofing and guttering with matching original materials; and
- External paint and render removal.

Key Dates

Applications Open: 2 September 2024

Application Deadline: 3 December 2024, 4pm AWST

Notification of Decision: 3 March 2024

Project Completion: No later than 1 September 2026

Documentation Required

You will be required to provide the following documentation within this application:

- 1. **Evidence of how you will pay for the project** if the grant application is approved i.e., a bank statement.
- 2. Evidence of property ownership such as a deed of title.

3.

For Heritage Advice and Documentation, a **Project Scope** including:- Descriptions, objectives, and program for deliveryorFor Heritage Conservation Works, a **Project Scope** including:- Plans, elevations, sections and where appropriate, large-scale details;- A succinct current property condition report, including photographs;- Details of materials and conservation methodology;- Professional advice and documentation previously obtained (if applicable)- Itemised budget and detailed program for the works

- 4. **Minimum of one written quote** to outline the scope of works to be completed, demonstrate that the project budget is realistic, and evidence that suitably qualified heritage professionals are being engaged.
- 5. For physical *Heritage Conservation Works*, **Evidence that permits**, **approvals**, **licenses**, **etc.**, have been investigated or are obtained, demonstrating applicant has a clear understanding of the requirements involved.

Where relevant, the following documents may also be required:

- Building & Public Liability Insurance, and/or Professional Indemnity Insurance.
- Applications from trustees acting on behalf of trusts are required to provide a copy of their **trust deeds** to City of Perth.
- Where an authorised agent is completing the application on behalf of the property owner(s), written evidence confirming they have authority to act on their behalf. This could include a **Letter of Authority**, Power of Attorney or Company Statement/Extract.
- Applications by or on behalf of an owner or group of owners within a strata title or community title building must provide evidence of approval by the Strata Council or the Community Corporation in line with the Strata Titles Act 1985 or Community Titles Act 2018.

Declaration

* indicates a required field

Eligibility

Please note the Eligibility Criteria for the Heritage Conservation Grant program before starting your application - see the Heritage Conservation Grant Guidelines on the Sponsorship & Grants page on the City of Perth website.

To be eligible to receive a grant from the City, the following eligibility criteria applies:

• Property must be a Heritage-protected place, including places identified within a Heritage Area as outlined in the City of Perth – City Planning Scheme No.2 Heritage List;

- The applicant must be the registered owner of the property and a rate payer in the City of Perth (an application can be made on behalf of a registered owner by an authorised agent noting that the City reserves the right to qualify this);
- For physical works, the applicant can demonstrate appropriate permits, approvals, licenses, etc. have been investigated or have already been obtained for the proposed project with the relevant authorities, including and not limited to the City's planning, building, health and heritage departments;
- The applicant must demonstrate the capacity to fund the entire project up front, noting that this funding is paid upon completion of the project;
- For strata or community title properties the applicant must have relevant approvals from owners that have been secured in line with the *Strata Titles Act 1985* or *Community Titles Act 2018*;
- Any encumbrances must be declared. For works resulting from an insurance claim, grants are for conservation works not covered by the insurance; and
- The application must be submitted prior to the project commencement date.

The City will not consider applications from:

- Individual owners within a strata or community title property that do not have relevant approvals of the strata company or community title holders in line with the *Strata Titles Act 1985* or *Community Titles Act 2018*;
- Commonwealth or State Government Departments;
- A political party;
- An applicant that (in the City of Perth's opinion) supports, promotes or facilitates violence, intolerance or discrimination;
- An employee or Elected Member of the City, or their immediate family members;
- An applicant that has outstanding debts to the City;
- An applicant who is in legal conflict with the City;
- An applicant that has failed to provide satisfactory acquittal reporting for any previous City funding;
- An applicant that has already received City funding (including in-kind) for the same project;
- An applicant that has already applied for City funding (including in-kind) for the same Heritage Conservation project and been refused;
- An applicant that conducts themselves in a way the City of Perth considers to be injurious or prejudicial;
- Properties that are non-rateable, rates exempt or properties that will cease to be rateable after completion of the Heritage Conservation works; and
- Retrospective applications for Heritage Conservation works that have already been completed.

The City will **not** consider applications for the following projects or project expenses:

- Projects where the City of Perth consider the primary purpose to be political;
- Projects that the City of Perth consider denigrate or exclude parts of the community or have an adverse effect on public health, safety, the environment or heritage;
- Projects that request reimbursement of funds already spent;
- Projects that are for debt reduction or operational deficits;
- Project legal expenses;
- More than one application relating to a single place;
- General building maintenance that is not dependent on heritage status, such as internal repainting or termite treatment;
- Works or documentation unrelated to the place's cultural heritage values or the conservation of heritage fabric, such as installation of security devices;

- The cost of an owner's labour: and
- New additions, extensions and major redevelopment of the building.

The City will not support recurrent operational funding, including, but not limited to wages, salaries, or administrative overheads. Further details on eligibility and requirements can be found in the City's Sponsorship and Grants Policy. The applicant must review the Policy prior to submitting an application for funding and, to the extent of any inconsistency, the Policy takes precedence over this document.

If you have any questions please contact a City of Perth Sponsorship Officer on 08 9461 3333.

I confirm that I have read and understood the Eligibility Criteria before proceeding with the application *

○ I confirm

Please note, before you commence your application you are required to speak with a City Sponsorship Officer to ensure your project is eligible and aligned with the program.

A City Officer is available to provide feedback and answer any questions you may have about the application process prior to submitting. Once your application is submitted no further assistance can be provided.

I confirm that I have spoken to a City of Perth Sponsorship Officer about my event and application *

I confirm

Which Sponsorship Officer at the City of Perth have you discussed your application with? *

Please list any other City of Perth officers you have spoken	to regarding your
application	

Applicant Details

* indicates a required field

Definition of Applicant

Definition of 'Applicant': the party that makes an application, including its officers, directors, employees, an auspice of an applicant, an agent, or any individual who represents, acts on behalf of, or in the interests of, the applicant.

For the purpose of this application, you will be asked to provide the details of the applicant entity and the responsible contact person.

Applicant Entity

Definition: the organisation or individual (Property Owner) who will enter into an agreement with the City of Perth and funds will be paid to.

Applican ○ Individu Organisat		Organisation	
Title	First Name	Last Name	
Make sure ACNC or A		same name that is liste	ed in official documentation such as with the ABR
Do you h	ave an Austra	ilian Business Nun	nber (ABN)? *
○ Yes			○ No
Applican	t Entity ABN *	:	

The ABN provided will be used to look up the following information. Click Lookup above to check that you have entered the ABN correctly.

Information from the Australian Busi	ness Register
ABN	
Entity name	
ABN status	
Entity type	
Goods & Services Tax (GST)	
DGR Endorsed	
ATO Charity Type	More information
ACNC Registration	
Tax Concessions	
Main business location	

Must be an ABN.

Applicant Contact

Definition: the person completing this form and will be responsible for communicating with the City of Perth during the application and assessment process.

Who is completing this application form? *

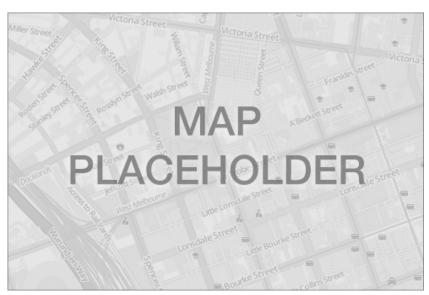
Property Owner, Strata Member, Council of Owners Member, Board Member or similar, who is directly associated with the 'applicant' (organisation which owns the property)
 Authorised Agent, such as a Strata Manager, contracted Project Manager, Heritage Architect or similar

Applicant Contact Details Applicant Contact * Title First Name Last Name This contact will be the person the City will correspond with regarding the application process Applicant contact number * Applicant contact email * Must be an email address. Relationship to the Property * The applicant must be the registered proprietor of the Property and a ratepayer in the City of Perth. An application can be made on behalf of a registered proprietor by an authorised agent of that registered proprietor noting the City reserves the right to qualify this. **Authorised Agent Details** As this application is being completed by an external party from the applicant organisation such as a Strata Manager, or Heritage Architect, the following detail is required: Authorised Agent Organisation * Organisation Name ABN of Authorised Agent Organisation * The ABN provided will be used to look up the following information. Click Lookup above to check that you have entered the ABN correctly. Information from the Australian Business Register ABN Entity name ABN status Entity type Goods & Services Tax (GST) **DGR Endorsed** ATO Charity Type More information **ACNC** Registration

Tax Concessions

Main business location
Must be an ABN.
Authorised Agent Address * Address
Authorised Agent Contact * Title First Name Last Name
This contact will be the person the City will correspond with regarding the application process
Position in organisation *
Authorised Agent contact number *
Authorised Agent contact email *
Must be an email address.
Please upload documented evidence provided by the applicant authorising the
agent to complete this application on their behalf * Attach a file:
If the applicant is not the property owner, evidence that the applicant has the proper authority to a on behalf of the property owner must be provided. Where the applicant is representing a property owner, or group of property , the applicant must provide their legal authorisation. Examples of this authorisation include 1) Letter of Authority (must be on company letterhead); or 2) Power of Attorn or 3) Company Statement/Extract.
Required Documentation
The following documentation is required from all applicants in this program
Upload evidence of Property Ownership/Title * Attach a file:
Applicants are required to provide a Cartificate of Title or Title David
Applicants are required to provide a Certificate of Title or Title Deed
A financial statement or similar to demonstrate financial viability and evidence the capacity to fund the entire project up front * Attach a file:
Attach a file.

This could include an annual financial statement, bank account statement or similar. Applicants operating as a trust are requested to provide the Trust Deed Attach a file: Successful applicants will be required to provide evidence of appropriate insurances at the time of agreement execution * Provide now (attach below) O If successful, will be provided at time of agreement execution Required for works: Building & Public Liability Insurance Required for advice & documentation: Professional Indemnity Insurance Please provide evidence of appropriate insurances * Attach a file: **Key Project Details** * indicates a required field **Property Details** Property name * **Project address** Address



Any, but at least one field is required.

Helitage Status	ritage status [•]
-----------------	----------------------------

- ☐ Property is listed as a heritage-protected place on the State Heritage Register
- ☐ Property is listed as a heritage-protected place on the City of Perth Heritage List
- ☐ Property is within a City of Perth Heritage Area

Select all those that apply.

Please select the applicable Property Title type from the below: *

- Green Title
- Purple Title
- Strata Title

For more information on 'Titles' visit reiwa.com.au

Strata or Community Title

Applications by or on behalf of an owner of group of owners within a strata title or community title building must provide evidence of approval by the Strata Council or the Community Corporation in line with the Strata Titles Act 1985 or Community Titles Act 2018.

Please upload the relevant approvals below: * Attach a file:

Council of Owners Approval, Strata Approval or similar

Project Details

Project name *

Word count:

Must be no more than 10 words. Your title should be short but descriptive

Which program stream are you applying for *

Heritage Advice and DocumentationHeritage Conservation Works
Total funding request
\$
This amount will be calculated from responses later in the application form
Project start date *
Project end date *
Heritage Advice and Documentation
Applicants may apply for funding of up to \$15,000 or up to 75% of the total documentation and professional fees, whichever is the lesser amount for the following:
 The preparation of conservation management plans;
Advice and technical documents by a qualified heritage professional; or Plane, and office tions and other heritage documentation to guide the future concernation.
 Plans, specifications and other heritage documentation to guide the future conservation of the heritage-protected place.
Please select the purpose of the application from the below options: * ☐ Preparation of conservation management plans
☐ Advice and technical documents by a qualified heritage professional
☐ Plans, specifications and other heritage documentation to guide the future conservation of the heritage-projected place
Applicant may select more than one. Noting maximum funding, \$15,000 ex GST or 75% of the total project costs.
Heritage Conservation Works
Applicants may apply for matched funding of up to \$25,000 or up to 50% of the project cost, whichever is the lesser amount. Funding is available for:
 Elements of a place which are of heritage value;
Work that ensures the structural integrity of the place; or
 Reinstatement of the place's heritage fabric, where there is physical or archival evidence.

Examples of works that may be funded include, but are not limited to:

- Restoration of facades, tuck-pointing and re pointing;
- Repairs to original detailing and heritage fabric;
- Verandah restoration;
- Re-roofing and guttering with matching original materials; and
- External paint and render removal.

Ple	ease select the purpose of the application from the below options:
	Elements of a place which are of heritage value

 □ Work that ensures the structural integrity of the place □ Reinstatement of the place's heritage fabric, where there is physical or archival evidence Applicant may select more than one. Noting maximum funding, \$25,000 ex GST or 50% of the total project costs.
Heritage Advice and Documentation
* indicates a required field
Professional Heritage Advice and Documentation
Professional heritage advice and documentation must be from a suitably qualified heritage professional.
Professional documentation is a requirement for conservation works over \$10,000 unless exempt by Council.
Heritage Professional Contact Details * O Individual Organisation Organisation Name
Title First Name Last Name
Address * Address
ABN *
The ABN provided will be used to look up the following information. Click Lookup above to check that you have entered the ABN correctly.
Information from the Australian Business Register
ABN
Entity name
ABN status
Entity type
Goods & Services Tax (GST)
DGR Endorsed
ATO Charity Type More information
ACNC Registration

Tax Concessions

Main business location

Must be an ABN.	
Phone Number *	
Must be an Australian phone number.	
Email *	
Must be an email address.	
Website	
Must be a URL.	
Project Scope	
you will follow • Identify key phases, milestones and deliv • List the key personnel involved and their • Describe the expected results and long-te	pest practice heritage conservation principles verables qualifications
Provide any relevant supporting docume heritage/building documentation: Attach a file:	ntation. Include any previously obtained
Project Plan, Conservation Management Plan, Propettc.	erty Condition Report, Heritage Impact Statement,

Heritage Conservation Works

* indicates a required field

Applications for conservation works must include:

• Plans, elevations, sections and where appropriate, large-scale details;

- A succinct current property condition report, including photographs;
- Details of materials and conservation methodology;
- Professional advice and documentation previously obtained (if applicable);
- Detailed program for the works;
- A minimum of one written quote;
- Itemised budget and detailed program for the works; and
- Evidence that permits, approvals, licenses, etc., have been investigated or are obtained, demonstrating applicant has a clear understanding of the requirements involved.

Has the applicant or property owner consulted with a Heritage Professional? * ○ Yes ○ No
Details of Heritage Professional previously consulted: * Please include the name of the Heritage Professional and the work undertaken.
Project Plans and Scope
Within your responses below, consider if you have addressed the following: • Describe the project and its significance • Identify key objectives to be achieved • Reference any standards, guidelines, or best practice heritage conservation principles you will follow • Identify key phases, milestones and deliverables • List the key personnel involved and their qualifications • Describe the expected results and long-term benefits/goals Project description *
Plans, elevations, sections and where appropriate, large-scale details * Attach a file:
Succinct property condition report & photographs * Attach a file:
Professional advice and documentation previously obtained (if applicable) Attach a file:

Provide supporting information below:
Permits, Approvals and Licenses
Funding is subject to the applicant obtaining all relevant permits and approvals. The provision of the grant does not replace the requirements and processes for development, planning, building, health and heritage approvals. All relevant approvals and permits must be gained outside of the grant process and will require engagement with the relevant City departments.
Contact the City's Development Approvals Team to discuss (08) 9461 3352 or planning@cityofperth.wa.gov.au
What relevant approval applications have been been? * Applications for the relevant approvals/permits have been made Additional approvals/permits are required for my activity but have not been submitted
yet Additional approvals/permits are NOT required for my activity
Provide evidence that relevant approvals have been investigated or are in progress e.g. evidence of permits such as obstruction permits, approvals, licenses, email correspondence, confirmation of application submissions etc where applicable. * Attach a file:
Provide any further information regarding approvals and permits required for your project:
Applicants may provide further detail on meetings, phone calls or provide context on the attachments for this section.

Assessment Criteria

* indicates a required field

Essential Criteria

Eligible applicants for Heritage Conservation Grants will be assessed against the extent to which the application can address the following criteria:

1. How does the project address a critical or emerging need of the place to:

 maintain the integrity of the building; or restore or maintain the condition of the original heritage fabric; and/or enhance the potential occupancy and activation of the place?
Response Q1: *
Provide clear justification and need for the project, the issues the project seeks to address
2. How will the project contribute to the conservation of elements of places that are publicly accessible, or that are visible from the public realm, or are of high social value to the community?
Response Q2: *
Applicants will also be assessed on the following questions based on information provided throughout the application:
 Does the project comply with best practice heritage conservation, including compliance with a place's Conservation Management Plan (where applicable) Is the project plan and budget achievable, and does it demonstrate value for money?
Financial Detail
* indicates a required field
Funding Request and Supplier Quotes
For Heritage Advice and Documentation , funding of up to \$15,000 ex GST or up to 759 of the total documentation and professional fees, whichever is the lesser amount.
Total funding requested *

Applicants must include a minimum of one written quote.

Must be a dollar amount.

Supplier quote(s) *
Attach a file:

For *Heritage Conservation Works*, funding of up to \$25,000 ex GST or up to 50% of the total documentation and professional fees, whichever is the lesser amount.

Total funding requested *
Must be a dollar amount.
Supplier quote(s) * Attach a file:
Applicants must include a minimum of one written quote.
Budget
What is the total cost of your project? *
\$
What is the total budgeted cost of your project?
Please provide a detailed event budget including projected income and expenditure.
The budget should include details of other funding that you have applied for and whether it has been confirmed or not. All amounts should be GST exclusive .
Please select whether you would like to upload the project budget or complete the budget table within this form *

Form Budget (GST exclusive)

Upload budget

Please provide a detailed event budget by completing the income and expenditure tables below or uploading a budget worksheet.

Complete budget within form

The event budget is to include details of other funding that you have applied for, whether it has been confirmed or not. All amounts should be **GST exclusive**.

Provide clear descriptions for each budget item in the 'Income' and 'Expenditure' columns, Examples of income could include 'other grant', 'business/personal savings', 'business/ personal loan'. Examples of expenses could include 'heritage architect fees', 'paint and render removal', 'timber restoration', etc.

Your budget **MUST** be accurate and **does not have to balance income and expenditure**. Please **do not add commas** to figures – e.g. type \$1000 not \$1,000 – this will ensure your figures for each table total correctly. You must include all potential or secured sponsorship or grants within the income table.

Please add additional lines if required.

Income Description	Expenditure Description	\$
City of Perth grant	\$	\$
	\$	\$
	\$ 	\$
	\$	\$

Total Income Amount *	Total Expenditure Amount *	Total Profit *
\$	\$	\$
This number/amount is calculated.	This number/amount is calculated.	This number/amount is calculated.
Upload Budget		
You may choose to u	ipload a budget from your acco	ounting system here *
Max file size 5MB		
Previous City of P	erth Funding	
Has the applicant pr	eviously received funding from	n the City of Perth? *
○ Yes	O No	in the city of Fertili.
	us grants, sponsorship or in-kind s for this event or other projects in th ines if required.	
Financial Year	Program/Event	Amount
Financial Year	Program/Event	Amount Must be a dollar amount.
Financial Year	Program/Event	
Financial Year	Program/Event	Must be a dollar amount.
Financial Year	Program/Event	Must be a dollar amount.
Financial Year	Program/Event	Must be a dollar amount. \$
Disclosures	Program/Event	Must be a dollar amount. \$
		Must be a dollar amount. \$
Disclosures * indicates a required f		Must be a dollar amount. \$ \$ \$
Disclosures * indicates a required f The applicant must also Are you aware of any	äeld	Must be a dollar amount. \$ \$ \$ n: tween the applicant (e.g.,
Disclosures * indicates a required f The applicant must also Are you aware of any property owner, or or	rield o disclose the following information y established relationships bet	Must be a dollar amount. \$ \$ \$ n: tween the applicant (e.g.,
Disclosures * indicates a required f The applicant must also Are you aware of any property owner, or of quote providers? * O Yes	ield o disclose the following information y established relationships betowner representative, managin	must be a dollar amount. \$ \$ \$ \$ tween the applicant (e.g., ag agent or lessee) and all
Disclosures * indicates a required f The applicant must also Are you aware of any property owner, or of quote providers? * O Yes	ield o disclose the following information y established relationships betowner representative, managin	must be a dollar amount. \$ \$ \$ \$ tween the applicant (e.g., ag agent or lessee) and all

	ns any other funding ody for this project? *	, been sought or received from the City or any oth st	ier funding
	Yes	○ No	
Ple	ease provide details	on funding that's been sought or received: *	
		t based in continue respined for the Drew orth 2 *	
	Yes	t-based incentives received for the Property? * ○ No	
Ple	ease provide details	on the development-based incentives received: *	k
Δn	onlicants must declar	re any encumbrances. For works resulting from a	n
-	-	ts are for conservation works not covered by the i	
0	No encumbrances to or Yes, there are encumbrances	declare brances or claims to declare	
Pr	ovide details of any	encumbrances or claims against the property: *	

Certification and Feedback

* indicates a required field

Privacy Notice

City of Perth pledges to respect and uphold your rights to privacy protection under the <u>Australian Privacy Principles</u> (APPs) as established under the <u>Privacy Act 1988</u> and amended by the <u>Privacy Amendment (Enhancing Privacy Protection) Act 2012</u>. To view our privacy statement, <u>click here</u>

Confidential Information

Please note that the City of Perth must comply with the *State Records Act 2000* (WA), *Local Government Act 1995* (WA) and other relevant legislation and regulations.

An assessment of your application will form part of the decision recommendation report which may be subject to Freedom of Information (FOI) requests.

Successful applicants may be listed on the City's website.

Commercial-in-Confidence

If you have included any confidential information as part of your application, please make this known to the Sponsorship Officer so that this information can be treated as Commercial-in-Confidence.

I agree to these requirements ○ Yes

Conditions of Funding

City of Perth Sponsorship and Grants agreement

Successful applicants will be required to accept the terms and conditions of the funding as outlined in the City of Perth's Sponsorship and Grants agreement. The Sponsorship and Grants agreement is a standard legal document and amendments can not be made to the terms and conditions.

Please follow the links to view the standard City of Perth <u>Sponsorship Agreement</u> or <u>Grant</u> Agreement templates.

I agree and understand that amendments can not be made to the standard agreement $\ensuremath{^{*}}$

○ I agree to the terms of the City template.	 I do not agree to the terms of the
	City template and list below the changes
	requested

Provide detail on the requested amendments to the City of	Perth Sponsorship or
Grants Agreement template *	

Sponsorship and Grants Acquittal

Successful applicants will be required to acquit the project for which they have been funded.

The information within the application will be used to inform the acquittal process and the success of the project.

If successful, the applicant agrees to submit the acquittal by the determined due date. An applicant will not be eligible for future funding if they have failed to provide satisfactory acquittal reporting for any previous City funding.

I agree to these requirements * Yes

Lobbying of Elected Members and Administrative Staff

Applications or anyone representing the interests of applicants must not lobby or seek to influence the decision-making of Elected Members and administrative staff. If, during

the period between submitting a funding application and a determination by Council or the CEO, an applicant or any member of the public seeks to lobby any Elected Member or administrative staff, or attempts to provide additional information, either directly or indirectly, on any matter relating to the funding application, the person/organisation will be disqualified and the sponsorship application excluded from being considered for approval.

In the event supplementary information is requested this will be communicated by your Sponsorship Officer directly.

I agree to these requirements ○ Yes	*			
Applicant Certification				
This section must be completed by the applicant organisation (may be application form). The City of Pertapplication.	e differen	t to the contact pe	erson listed earlier	r in this
I certify that to the best of my application are true and correction organisation is approved for terms and conditions of the fundament.	ct, and I his fundi	understand that ng, we will be re	t if the applican equired to accep	t ot the
I agree and certify this application *	○ Yes			
Certification Contact *	Title	First Name	Last Name	
Contact Position *				
Primary Phone Number *				
Primary Email *				
Application Feedback				
You are nearing the end of the ap click the SUBMIT button please Perth Sponsorship team so we ca	take a few	minutes to provid	de some feedback	to the City of
How did you hear about this f	unding p	_		
□ Previous recipient□ City of Perth website		☐ City of Perth☐ Advertising	n event	
☐ City of Perth website ☐ City of Perth social media (Fac Twitter, LinkedIn)	ebook,	9	um or publication	
☐ City of Perth newsletter ☐ Referral/word of mouth		□ Internet sea	rch	

Please indicate how you found the online application process *
○ Very easy
O Easy
O Neutral
O Difficult
 Very Difficult
How many minutes in total did it take you to complete this application? *
many minutes in total and it take you to complete this application.
Must be a number.
Estimate in minutes i.e. 1 hour = 60 minutes
Please provide the City of Perth with your suggestions about any improvements and/or additions to the application process/form that you think we need to consider